

Privacy Policy

Web Site Terms and Conditions of Use

Your privacy is of great importance to us. This privacy policy sets out how Banbury Town Council uses and protects any information that you give Banbury Town Council when you use this website.

Banbury Town Council is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Banbury Town Council may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

What we collect

We may collect the following information:

- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to surveys, grant applications, competition entries and applications for hiring our facilities, sports pitches and allotments

What we do with the information we gather

We collect this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- For internal record keeping.
- To improve our services.
- To support applications for our grants and services.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Cookies

The Council uses cookies on its site. A cookie is a text file that identifies your computer to the Council's server. Cookies in themselves do not identify the individual user, just the computer used.

Cookies are not used to collect any personal information.

You have the opportunity to set your computer to accept all cookies, to notify you when a cookie is issued, or not to receive cookies at any time. The way in which you do this depends upon the web browser which you use. Please refer to the "Help" function for your browser. If you accept cookies, they may remain on your computer for many years, unless you delete them. Please note that turning off cookies may limit your use of our website and website services.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to Town Clerk, Banbury Town Council, The Town Hall, Bridge Street, Banbury OX16 5QB.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Social networking websites

Banbury Town Council has links on website pages so you can use social networking websites (eg Facebook and Twitter) with Banbury Town Council. These websites are not controlled by Banbury Town Council. By using these links you accept the privacy and cookies policies of these websites.

Your privacy

The social media and social bookmarking services that Banbury Town Council links to are third party websites. Banbury Town Council does not have any control over the way that these websites use your data.

You should read their respective privacy policies carefully to find out what happens to any data that these services collect when you use them.

Facebook

Facebook is a social networking website that has millions of users worldwide. You register and create a profile. You can then add friends to your profile and exchange information with your friends. Facebook also allows people to start groups and fan pages as well as bookmarking other web pages.

[Read the Facebook privacy policy Opens new window](#)

Twitter

Twitter is a social networking service. Users send short updates, or mini-blogs (known as tweets), that are no more than 140 characters long. You can collect followers and follow other users. You can also tag words, and search tags to find out what other people are talking about.

[Read the Twitter privacy policy Opens new window](#)